

# SKOMER VIEW SOLVA

## TERMS AND CONDITIONS FOR HIRERS

Please read these Terms and Conditions carefully and all other relevant information before booking. Any booking made through Skomer View Solva will be subject to these Terms and Conditions.

In these Terms and Conditions 'you' and 'your' means all persons named on the booking form (including anyone who is added or substituted at a later date). 'We', 'us' and 'our' means Skomer View Solva of Ivy Cottage, Llangenny, Crickhowell, NP8 1HD. 'Owner' means the owners' of the holiday accommodation. Unless the context otherwise requires words in the singular shall include the plural and vice versa.

### 1. Protecting Personal Information

1.1 We will not share your personal information without your consent.

### 2. Your contract

2.1 Skomer View Solva is the marketing name of the Owner only. Your contract for the supply of the accommodation is directly with the Owner, and the Owner's booking conditions will apply to that contract. These are made available to you before you book your holiday as part of the booking process.

2.2 All payments are made to the Owner.

### 3. Special requests and pets

3.1 If you have any special requests, please let us know at the time of booking. We will endeavour to take special requests on but where requests or requirements have not been so confirmed in writing on our confirmation, a failure to meet them will not be a breach of contract on our part.

3.2 Due to the conditions of our lease, pets are not allowed to stay at Skomer View.

### 4. Insurance

4.1 It is a condition of our agreement that you are covered by adequate travel insurance for your booking. Such insurance as a minimum must cover your losses sustained as a result of cancellation, medical issues, and repatriation in the event of death, accident or illness. Your travel insurance should also include cover against any COVID-19 issues or incidents which may affect your booking. If you choose to book without adequate insurance cover, we will not be liable for any of your losses howsoever arising, in respect of which insurance cover would otherwise have been available.

### 5. Website descriptions and other information

5.1 The information and photography on this website is provided or authorised by the Owner. The information is given in good faith but we make no warranties as to the information provided. We cannot accept responsibility for any inaccurate, incomplete or misleading information about any property or its facilities and services, except where any such information has arisen out of our negligence. We cannot accept

responsibility for any changes or closures to facilities at or for the accommodation or to local services or attractions.

5.2 Important note: the information and prices shown on the website may have changed by the time you come to book your arrangements. Although we make every effort to ensure the accuracy of the information and prices at the time of publishing, regrettably errors do occasionally occur. You must therefore ensure you check the price and all other details of your chosen arrangements with us at the time of booking.

## **6. Prices**

6.1 We reserve the right to amend advertised prices at any time. We also reserve the right to correct errors in both advertised and confirmed prices. Special note: changes and errors sometimes occur. You must check the price of your chosen arrangements at the time of booking.

## **7. Liability**

7.1 In the event that we are found liable to you on any basis whatsoever, our maximum liability to you is limited to the price of the booking.

### **7.6 UNAVOIDABLE AND EXTRAORDINARY CIRCUMSTANCES**

Except where otherwise expressly stated in these conditions, we will not be liable or pay you compensation if our contractual obligations to you are affected by unavoidable and extraordinary circumstances beyond the control of the party who seeks to rely on them which we could not avoid even if all reasonable measures had been taken. These events can include but are not limited to war, the threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority including port or river authorities, industrial dispute, lock closure, natural or nuclear disaster, fire, chemical or biological disaster and adverse weather, sea, ice and river conditions, pandemics and epidemics and the ongoing consequences thereof and all similar events outside our or the Owner(s) concerned control.

## **8. Hirer**

8.1 All bookings are made subject to availability and only become firm when the deposit is accepted by the Owner. The person booking (Party Leader) must be at least 18 years of age and have the requisite legal capability and authority to enter into a contract at the time of booking.

8.2 By making a booking the Party Leader confirms that they have authority to book on behalf of the party and that all other party members agree that the booking is subject to these Terms and Conditions.

Bookings cannot be accepted from parties of young people less than 18 years of age.

## **9. Payment**

9.1 All payments should be made directly to the Owner. Both the deposit payment and balance payment must be paid within the time specified by the Owner on the

website and booking confirmation email. The deposit payment of £100 should be made at the time of making the reservation. The remaining sum should be paid one month before the date of the reservation.

9.2 The booking will be held for that period only, and if payment is not received by the time specified on your booking confirmation, the booking will be deemed to have lapsed. Bookings are considered provisional by the Owner until the required deposit is paid; however, you will be bound by these Terms and Conditions.

9.3 Please also note that any non-payment of the balance of your accommodation cost on or before its due date shall be construed by the Owner as a cancellation of the contract by you. In this event, Owners may be entitled to claim cancellation charges from you.

## **.10. Cancellation and Refunds**

10.1 Should the hirer wish to cancel the reservation, the owner will use best endeavours to relet the property and give a refund, minus any expenses occurred. Should this not be possible, the deposit and or final payment may be lost by the hirer.

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## **11. VAT**

11.1 There is no extra charge for VAT on the rental price

## **12. Complaints**

12.1 If you do have cause for complaint, remedial action should be taken as soon as possible.

12.3 Complaints in relation to the apartment should be directed to the Owner.

## **13. Law and Jurisdiction**

13.1 These terms of business are governed by English law and the courts of England and Wales have jurisdiction (unless you live in Scotland or Northern Ireland, in which case you can bring proceedings in your local court under Scots or Northern Irish law, as applicable.)